

County of Aroostook

COMMISSIONERS' OFFICE

COUNTY ADMINISTRATOR

DOUGLAS F. BEAULIEU

COUNTY COMMISSIONERS

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HOULTON

NORMAN L. FOURNIER
WALLAGRASS

PAUL J. UNDERWOOD
PRESQUE ISLE

REQUEST FOR PROPOSAL INMATE PHONE AND JAIL OFFENDER MANAGEMENT SYSTEMS COUNTY OF AROOSTOOK

General Description:

The County of Aroostook is seeking an inmate telephone system and jail offender management system, to all aspects of the following:

- Inmate phone system for all inmate housing areas, to include phones and integrated call and caller tracking and recording hardware and software.
- Jail offender records management system and updates as necessary
- Guaranteed successful data transfer from the existing systems to the newly contracted systems
- Train current staff and provide train the trainer instruction
- Guaranteed successful integration of contracted systems with currently integrated systems
- Customization of reports, forms, etc.

Please include the commission rate in percentage form. This rate will reflect the rate the inmate benefit account will receive from the use of the inmate phone system. Note that at no time will there be any cost to the county in the delivery or maintenance of the proposed services.

Qualifications

- Must show qualifications to complete the proposal as described.
- Must show capacity to handle proposal as described.

Work Completion

- The successful vendor will have 45 days from the award of this contract to have all systems working to the satisfaction of the Aroostook County Sheriff's Office.

Contract Period

- Contract period to run 36 months from award.

Format to respond:

- Detailed proposal with systems and services offered by vendor that cover the requests previously listed in this RFP.

Questions related to this RFP please should be directed to Captain Craig L. Clossey, Jail Administrator by email only, at Craig.L.Clossey@aroostook.me.us

Please submit bids to: Douglas F. Beaulieu, County Commissioner
County Commissioners' Office
144 Sweden Street, Suite 1
Caribou, ME 04736

Bids must be sealed and marked "*Inmate Phone and Jail Offender Management Systems - Do Not Open*" and be received at Office of the County Commissioners no later than 4:30 p.m. on Monday, June 19, 2017. Bid opening shall take place at 1:00 p.m., in the Administrative Hearing Room, Caribou Courthouse, Caribou, Maine on June 20, 2017.

THE COUNTY COMMISSIONERS RESERVE THE RIGHT TO ACCEPT OR REJECT ANY OR ALL BIDS